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# **Inpatient Palliative Care Unit**



To deliver intelligent and holistic medicine and to provide the best healthcare Compassion Quality Innovation Accountability

All information above has been reviewed by Hospice specialists
Edited and published by the Department of Nursing,
Taichung Veterans General Hospital

### **About**

When we enter this world, we are surrounded by love, comfort, and care and we deserve the same when we leave.

With the aim of alleviating pain and suffering in terminally or seriously ill patients, palliative care services in Taichung Veterans General Hospital began in 1993 and a palliative care inpatient unit was founded in 2003.





### **Services**

Palliative care is offered by an interdisciplinary team consisting specialist palliative care medical and nursing staff, social worker, multi-faith chaplains, art therapist, psychological counsellor, volunteers, and others.

### Our inpatient services provide:

- 1. Physical symptoms control
- 2. Physical hygiene care
- 3. Psychological support and counselling
- 4. Spiritual and religious care
- 5. Social welfare and support
- 6. Emotional and spiritual Support for patients' family and friends
- 7. Discharge planning
- 8. Bereavement care
- 9. Referral to other services



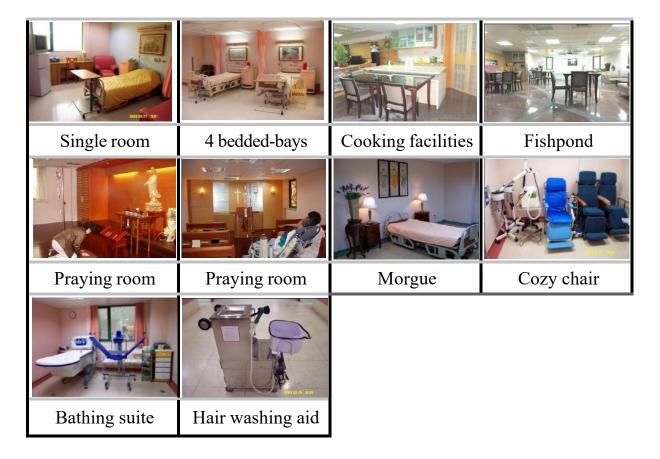
# Who are eligible?

People diagnosed with terminal stage of cancer, dementia, neurodegenerative diseases, heart disease, chronic obstructive pulmonary disease, Cystic fibrosis, severe fibrotic lung disease, chronic liver disease, liver cirrhosis or renal failure; or frail elderly patients are eligible to access palliative care services.

Inpatient palliative care service is specific for patients who have an uncontrolled physical or psycho-existential distress. An informed consent for a do-not-resuscitate order (DNR) is needed. National Health Insurance would cover the hospitalization costs, though extra charge would apply if you request a single en-suite room.

# What is the inpatient unit like?

Creating a home-like environment is one of the top priorities in our service. We have 2 single rooms with their own toilet and 16 4-bed bays. There is also a lounge with a fishpond, a piano, and a comfortable couch. Furthermore, you will find some cooking facilities, praying rooms, a computer room, a bathing suite and a consultation room in the unit



### How to access?

You can make an appointment with one of our palliative care consultants in the outpatient department, or you can ask your doctor to make the referral.

### Our palliative care consultants are:

Dr. Chung-Chieh Hu Dr. Lung-Chun Lee

#### How to find us?

Taichung Veterans General Hospital
Inpatient Palliative Care Unit:
11F, 2nd Medical Building,
1650 Taiwan Boulevard Sect. 4, Taichung, Taiwan 40705, ROC

TEL: 886-4-23592525 ext. 8116

#### **Donate**

Part of services we offer are supported by the charitable Hua-Kong Social Welfare Foundation, including Art Psychotherapy, Spiritual and religious care, psychological counselling, bereavement care and social welfare. Your donation will help us continue to provide vital end of life care for others. Please contact our reception desk in the inpatient unit for further information.

Let's take the quiz to make sure you understand

- 1. The palliative care unit of our hospital was established in 1992. It currently has a total of 18 beds, including 2 beds in single rooms and 16 beds in health insurance rooms.
- ∘Yes ∘No ∘Don't know
- 2. Will my health insurance cover my stay in the palliative care ward? •Yes •No •Don't know
- 3. Applications for inpatient services in the palliative care unit of our hospital are not subject to assessment before admission.
- ∘Yes ∘No ∘Don't know
- 4. Members of the hospice team include palliative care specialists, nurses, social workers and counseling psychologists, art therapists, religious teachers and volunteers.
- ∘Yes ∘No ∘Don't know
- 5. Palliative care is another treatment method in which we change the direction of treatment and continue to accompany patients and their families when curative treatments (such as surgery, chemotherapy, and radiotherapy) are not effective or the side effects are beyond tolerance.
- ∘Yes ∘No ∘Don't know